

## Mr Dingwall is a Southern Cross Medical Insurance Affiliated Provider for TOTAL KNEE REPLACEMENT

For Southern Cross policy holders

Once a decision is made to undertake knee replacement, we initiate the approval application process with Southern Cross, on your behalf.

When approval is given, you will receive written notification of that approval from Southern Cross and it will indicate the amount of any payment that may or may not need to be made under your policy provisions:

- The affiliated provider scheme covers the cost of the in-hospital procedure and follow up care until six weeks after surgery.
  
- The scheme does NOT include:
  1. Any other unrelated medical assessment while in hospital.
  2. Physiotherapy treatment after hospital discharge
  3. A post-operative X-ray (usually taken after surgery)
  4. Follow-up consultation costs after 6 weeks following discharge from hospital

For the above (listed 1-4), you would submit a separate claim for costs to Southern Cross, outside of the Affiliated Provider scheme as occurs currently.

For information contact the office at 07 8392411 or [office@specialistkneesurgeon.co.nz](mailto:office@specialistkneesurgeon.co.nz)